



DxCERTSSM

**IT & NIST Cybersecurity
Career Pathway Training Curriculum
& Student Management Platform**

By

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DxCERTS - IT & NIST Cybersecurity Career Pathway Curriculum and Student Management Platform

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DxCERTS - IT & NIST Cybersecurity Career Pathway Curriculum and Student Management Platform

IT & NIST Cybersecurity Career Pathway Curriculum

Today, due to the ever changing threat landscape created by Digital Transformation (DX) programs (IoT, Mobile, Cloud etc.) and a very sophisticated network of threat actors (i.e., the bad guys) enterprises need to build a workforce capable of engineering, maintaining and improving the best practice frameworks and methodologies required to identify, protect, detect, respond and recover from cyber-attacks.

itSM Solutions NISTCSF.COM is a global consortium of academic, government and industry thought leaders working together to create Digital Transformation (DX) Training Curriculum and Platforms (DxCERTSSM) that teach the knowledge, skills and abilities to operationalize the IT and NIST Cybersecurity frameworks, methodologies and technologies created by the **National Institute of Standards and Technologies (NIST), Axelos, ISACA and other internationally recognized institutes and organizations.**

The consortium's focus is to create online training curriculum that can be delivered in an instructor led classroom, virtual classroom, blended classroom or as a standalone self-paced video program.

The consortium is also focused on delivering online train-the-trainer services that will enable academic and enterprise institutions to utilize existing resources to support the delivery or mentoring portion of its IT & NIST Cybersecurity workforce development and continuing education program.

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The consortium's UMass Lowell NIST Cybersecurity Framework NCSF-CFM certification training programs were recently featured in the [National CyberWatch Center 2018 Innovations in Cybersecurity Education magazine](#).

NIST Cybersecurity Framework Certification Curriculum – The Cornerstone of the DxCERTS Program

The NIST Cybersecurity Framework (NIST CSF) training program was created in partnership with UMass Lowell (UML) a NSA/DHS National Center of Academic Excellence in Cyber Defense Research (CAE-R). The program was designed to train the engineering, operations and business teams responsible for operationalizing the framework controls (CIS 20 Critical Controls etc.) and management systems (ISO 27001 etc.) across an enterprise and its supply chain.

The UMass Lowell NIST Cybersecurity Framework – Controls Factory Model (NCSF-CFM) training program was created by Larry Wilson the CISO in the UMass president's office. The program was used to train the engineering, operations and business teams responsible for operationalizing the NIST Cybersecurity Framework Program controls (CIS 20 Critical Controls, ISO27002, PCI, AICPA etc.) across the university five campuses and its supply chain. The NCSF-CFM program has since been used to train other universities, governments and private corporations to do the same.

The NCSF Control Factory™ model helps enterprises organize the Engineering, Operations and Business Risk of an NCSF program. The model is completely adaptable, which means that each of the modules can easily be

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updated, replaced or modified with minimal impact on the overall solution. Organizations are free to choose the minimum set of controls its need to improve its cybersecurity risk profile and then over time adopt additional controls that will take it to a higher cybersecurity state. The factory approach allows for changes in the cybersecurity threat landscape, new vulnerabilities and the addition of improvements while still keeping a focus on the critical assets and identities.

The program teaches the knowledge, skills and abilities to:

- Develop a strategy to educate executives and board members about the NIST Cybersecurity Framework (NCSF) and why they should allocate funding to launch and maintain a program
- Create a Cybersecurity Program that will become policy for an organization or industry association
- Engineer a solution to operationalize the cybersecurity program across an enterprise and its supply chain using the UMass Lowell NCSF Controls Factory™ Model (NCSF-CFM)
- Build and Operate a Security Operations Center (SOC) to continuously monitor and respond to changes in the cybersecurity profile documented in the cybersecurity program
- Conduct continuous Business Risk assessments to compare the current profile against the target profile (documented in the program) to identify any gaps that need to be addressed

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The NCSF-CFM program and its author have won the following industry awards:

- Security Magazine's Most Influential People in Security, 2016
- SANS People Who Made a Difference in Cybersecurity Award, 2013
- Information Security Executive (ISE) nominee for Executive of the Year for North America, 2013
- ISE North America Project Award Winner I for the Academic and Public-Sector Category, 2013
- Our UMass Lowell NIST Cybersecurity Framework NCSF-CFM certification training programs were recently featured in the National CyberWatch Center 2018 Innovations in Cybersecurity Education magazine.

DxCERTS IT & NIST Cybersecurity Career Pathways Curriculum

DxCERTS is the industry's first online IT & NIST Cybersecurity career pathway training curriculum & student management platform designed specifically for K-12, higher education and enterprise learning & development organizations.

DxCERTS career pathway programs are aligned with the industry leading IT & Cybersecurity frameworks being operationalized by organizations across the globe. These frameworks include the NIST Cybersecurity Framework, NICE Cybersecurity Workforce Framework, ITIL, RESILIA, Cobit and the Digital Transformation Readiness Framework.

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The online curriculum includes eight IT & NIST Cybersecurity career pathway programs plus one Business Soft Skill track which are designed to fit seamlessly into any existing academic or Learning & Development instructor-led or self-paced program.

DxCERTS Enterprise Curriculum Pathways	Digital Transformation Readiness Framework Curriculum	NIST Cybersecurity & RESILIA Cyber Resilience Framework Curriculum	Digital Service Management & Digital Governance Framework Curriculum	NICE Cybersecurity Workforce Framework Information Security Curriculum	NICE Cybersecurity Workforce Framework Network & System Admin Curriculum	NICE Cybersecurity Workforce Framework Cloud Management Curriculum	NICE Cybersecurity Workforce Framework Software Programming Curriculum	NICE Cybersecurity Workforce Framework Project Management Curriculum	NICE Cybersecurity Workforce Framework Business Skills Curriculum
Pathway Description	This DxCERTS training and mentoring program enables students to learn the knowledge, skills and abilities to operationalize the digital transformation best practices outlined in the Digital Transformation Readiness Framework	This DxCERTS training and mentoring program enables students to learn the knowledge, skills and abilities to operationalize the cyber-resilience best practices outlined in the NIST Cybersecurity and RESILIA Cyber Resilience Frameworks	This DxCERTS training and mentoring program enables students to learn the knowledge, skills and abilities to operationalize the Service Management and Governance best practices outlined in the ITIL and CabIt Frameworks	This DxCERTS training and mentoring program enables students to learn the knowledge, skills and abilities to perform the information security workforce roles outlined in the NICE Cybersecurity Framework	This DxCERTS training and mentoring program enables students to learn the knowledge, skills and abilities to perform the networking and administration workforce roles outlined in the NICE Cybersecurity Framework	This DxCERTS training and mentoring program enables students to learn the knowledge, skills and abilities to perform the cloud management workforce roles outlined in the NICE Cybersecurity Framework	This DxCERTS training and mentoring program enables students to learn the knowledge, skills and abilities to perform the application and software development workforce roles outlined in the NICE Cybersecurity Framework	This DxCERTS training and mentoring program enables students to learn the knowledge, skills and abilities to perform the project & program management workforce roles outlined in the NICE Cybersecurity Framework	This DxCERTS training and mentoring program enables students to learn the business skills necessary to communicate and work with the various lines of business within an enterprise
Pathway Roles	DTRF Engineer DTRF Operations Analyst DTRF Business Analyst DTRF Expert Practitioner	NISTCSF Engineer NISTCSF Operations Analyst NISTCSF Business Analyst NISTCSF Risk Management Analyst Cyber Resilience Engineer Cyber Resilience Operations Analyst Cyber Resilience Business Analyst	ITSM Engineer ITSM Operations Analyst ITSM Business Analyst ITSM Expert Practitioner ITSM AGILE Practitioner ITSM Governance Practitioner DEVOPS Practitioner	INFOSEC Engineer INFOSEC Operations Analyst INFOSEC Business Analyst INFOSEC Specialist Ethical Hacker, Pen Tester, Vulnerability Assessor, Forensics Investigator, First Responder, Wireless Network Professional, Auditor, Manager / Officer, Healthcare Professional, Secure Web Analyst, Disaster Recovery Analyst	Microsoft MCSA Microsoft MCSE Cisco CCNA Cisco CCSP VMware Professional CompTIA Server Specialist CompTIA PC Specialist CompTIA Network Specialist CompTIA Cloud Specialist CompTIA Linux Specialist CompTIA Healthcare Technician	Amazon Web Services Engineer Amazon Web Services Operations Analyst Microsoft Azure Engineer Microsoft Azure Operations Analyst	Software & Application Developer JavaScript Specialist, ASP.NET Specialist, Angular Specialist, XML, Server Specialist, C# Specialist, C++ Specialist, Python Specialist, Rust/Ruby Specialist, Ruby Specialist, Haskell Specialist, PHP Specialist, RESTful Specialist, Bootstrap Specialist, Selenium Specialist	Project Management Professional SCRUM Professional AGILE Professional RISK Management Professional	Enterprise Business Skills Cybersecurity Awareness, Operating Systems, SharePoint, Internet & Core Computing, Legal, Web Design, Accounting, Social Media, Human Resources, Communication Skills, Time Management Skills, Thinking Critically, Business Etiquette, Customer Service
Certification Bodies	APMG International	APMG International Avxlos / Peoplecert	Avxlos / Peoplecert ISACA	CompTIA ISAC ISACA MIL2	CompTIA Microsoft Cisco VMware	Amazon Microsoft	Various	Project Management Institute (PMI) Avxlos SCRUMstudy	Various
Alignment with NICE Cybersecurity Workforce Categories	Oversee & Govern	Securely Provision Operate & Maintain Protect & Defend Oversee & Govern Collect & Operate Investigate Analyze	Securely Provision Operate & Maintain Protect & Defend Oversee & Govern Collect & Operate Investigate Analyze	Securely Provision Operate & Maintain Protect & Defend Oversee & Govern Collect & Operate Investigate Analyze	Securely Provision Operate & Maintain Protect & Defend	Securely Provision Operate & Maintain Protect & Defend	Securely Provision Operate & Maintain Protect & Defend	Oversee & Govern	Oversee & Govern

[Click here](#) to see or download our course catalog

[Click here](#) to learn more about our Curriculum Licensing & TTT programs.

[Click here](#) to read NICE Cybersecurity Workforce Framework Publication

DxCERTS Curriculum Benefits

Listed below are the eight reasons your university, training company or enterprise learning and development organization should partner with itsM Solutions for its DxCERTS IT & NIST Cybersecurity career pathway curriculum subscription program.

- DxCERTS is the industry’s first online IT & NIST Cybersecurity career pathway training curriculum & student management platform designed specifically for K-12, higher education and enterprise learning & development organizations.

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- DxCERTS career pathway programs are aligned with the industry leading IT & Cybersecurity frameworks being adopted and operationalized by organizations across the globe. These frameworks include the NIST Cybersecurity Framework, NICE Cybersecurity Workforce Framework, ITIL, RESILIA, Cobit and the Digital Transformation Readiness Framework.
- DxCERTS subscription program provides enterprises of any size the ability to offer training to all of its IT & NIST Cybersecurity workforce. DxCERTS flexible delivery options enable the program to be adapted to any organizational structure and training schedule
- DxCERTS online Student Monitoring, Mentoring & Reporting platform ensures a successful outcome for both the student and employer
- DxCERTS online instructor Train-the Trainer program provides enterprises and academic institutions with the tools to quickly stand-up its own delivery and mentoring force.
- DxCERTS multi-year licenses enable individuals and enterprises to span the training over degree program years or enterprise budget cycles
- DxCERTS procure options include Credit Card, Purchase Order, HR Continuing Education Funds, and State or Federal Workforce Development or Grant Funds

DxCERTS Curriculum Individual Licensing Options

DxCERTS NIST Cybersecurity Awareness Training Curriculum

The DxCERTS NIST Cybersecurity Framework awareness training curriculum introduces students to the basic concepts associated with Digital Transformation, the NIST Cybersecurity Framework and Cybersecurity Risk Management.

DxCERTS Practitioner “All Access” Licensing Options

DxCERTS Practitioner Subscription

This low cost, DxCERTS “All Access” subscription program provides students access to over 250 accredited training programs that will enable them to become certified in the most sought-after positions in IT & Cybersecurity including the NIST Cybersecurity Framework Foundation and Practitioner certification programs.

DxCERTS Practitioner MANAGED Subscription

This low cost, DxCERTS “All Access” managed subscription program provides students access to over 250 accredited training programs that will enable them to become certified in the most sought-after positions in IT & Cybersecurity including the NIST Cybersecurity Framework Foundation and Practitioner certification programs.

This easy to use training and management program not only helps organizations get the right training to the right person at the right time but

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also equips the management team (Professors, HR, Learning & Development, Department Managers etc.) with a student management and reporting platform that enables them to ensure a successful, on-time, training outcome for both the student, employer and academic institution.

NISTCSF.COM Curriculum Consortium Partners

The following companies have come together to provide the operational infrastructure to support the NISTCSF.COM curriculum consortium.

Reseller Partners

NISTCSF.COM has partnered with academic and private institutions to deliver the NISTCSF.COM assessment and workforce development programs. Inaugural partners include New Horizons Computer Learning Centers, LRS Education Services, University of West Florida, Bryant University, GRC Sphere and Babbage Simmel.

Print and Digital Book Distribution

NISTCSF.COM has partnered with Arvato Training & Education Services a global eCommerce platform an integrated eReader application which delivers print and digital book versions of the NISTCSF.COM curricula to students anywhere in the world. Arvato is currently the exclusive delivery partner for Microsoft training and consulting education solutions worldwide.

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Platform Partners

NISTCSF.COM has partnered with leading Assessment, Learning Management and Simulation platform companies to deliver affordable training solutions for today's cyber enterprise. Inaugural partners include Career Academy and CyberSaint.

Authoring Partners

NISTCSF.COM's inaugural program NIST Cybersecurity Framework – Controls Factory Model™ (NCSF-CFM), was built in partnership with UMass Lowell (UML) a NSA/DHS National Center of Academic Excellence in Cyber Defense Research (CAE-R). NISTCSF.COM has since formed strategic partnerships with Axelos creator of the ITIL®, RESILIA® and PRINCE2 frameworks & methodologies, ISACA creator of the COBIT framework, The Institute for Digital Transformation creator of the Digital Enterprise Readiness Framework (DERF) and other academic and private industry partners to build out the rest of the NISTCSF.COM portfolio.

Publishing Partners

NISTCSF.COM has partnered with itSM Solutions to create assessment, remediation, certification and simulation training solutions for today's cyber enterprise

Accreditation Partners

NISTCSF.COM has partnered with APMG for content accreditation and exam delivery services.

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Summary

Three things are certain: first, digital services are now at the center of most businesses; second, business is a moving target, third organizations are under attack from those trying to steal the information companies rely on for daily business operations and revenue.

The itSM Solutions DxCERTS training curriculum and student management system enables enterprises of any size to create a workforce capable of identifying, protecting, detecting, responding and recovering from cyber-attacks.

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About itSM Solutions LLC

itSM Solutions LLC is an accredited content publishing company specializing in the creation of assessment, certification and skills training content for Information Technology (IT) and NIST Cybersecurity professionals. itSM's training solutions have been adopted by the who's who of industry including HPE, Microsoft, Disney, Cisco, IRS, Navy, Lowes, Staples, Genzyme, Boeing, Intel, Molina Healthcare and many others.

itSM Solutions is also the founder of NISTCSF.COM a global consortium of academic, government and industry thought leaders working together to create Cybersecurity training programs that help organizations operationalize, maintain and improve the frameworks and methods created by the National Institute of Standards & Technologies (NIST), the National Institute of Cybersecurity Education (NICE) and other internationally recognized institutes and standards organizations. The consortium's goal is to provide academia and enterprises with an affordable and scalable way to train, skill and certify today's Cybersecurity workforce.

About the Authors

David Nichols is the President and CEO of itSM Solutions LLC, an ITSM consulting and training company. He has over 40 years experience in Information Technology. As an early adopter of the IT Service Management processes as described in the IT Infrastructure Library (ITIL), he has utilized his hardware and software engineering background as a foundation for implementing sweeping changes in how IT Services are delivered at several fortune 100 companies in the US. Working closely with the executive management teams, David has helped the strategic goals of the IT organization with those of the company and develop a more effective IT Strategy. Strategies that are customer focused, process-oriented and cost/performance optimized, and help business and IT organization establish the value of IT Services. David holds ITSM Service Manager certification.

Rick Lemieux is a managing partner and the Vice President of Business Development. He is responsible for overseeing the company's Sales, Marketing & Business Development programs. Rick has been involved in selling IT solutions for the past 30 years. Prior to itSM, Rick, an early proponent of ITSM and ITIL, led the Sales and Business Development teams at software companies focused on automating the best practices guidance outlined in ITIL. Rick holds a Foundation Certificate in IT Service Management and was recently identified as one of the top 5 IT Entrepreneurs in the State of Rhode Island by the TECH 10 awards.