

# RESILIA™ **FRONTLINE**

Make your people your most effective  
defence against cyber-attacks





“90% of successful  
cyber-attacks succeed  
because of human error.”\*

\*Verizon, 2015 Data Breach Investigations Report

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GCHQ Certified  
Training (GCT)  
Provider

## INTRODUCING RESILIA™ FRONTLINE

Information lies at the heart of every successful organization. Ensuring your most valuable and precious information remains secure from cyber-attack is now a critical priority. But your cyber security is only as good as the attitudes and behaviours of your people. And 90% of all successful cyber-attacks succeed because of human error.

That's where RESILIA Frontline can help.

RESILIA Frontline provides engaging cyber security awareness training for all employees, regardless of their role or responsibilities.

Written and designed by cyber security experts and learning specialists, RESILIA Frontline helps your people to become your greatest

information security asset by embedding and sustaining cyber resilient behaviours.

From large-scale corporations and SMEs to public bodies, RESILIA Frontline is helping to deliver information security and cyber resilience for organizations like yours.

RESILIA Frontline is updated regularly to reflect the changing nature of cyber security threats

## ENGAGING CYBER SECURITY AWARENESS TRAINING FOR ALL EMPLOYEES

RESILIA Frontline is a suite of engaging, relevant and innovative online learning modules. They provide employees with the simple, practical guidance they need to make the right decisions at the right time in the face of sustained cyber-attacks and digital exploitation.

The content for RESILIA Frontline is designed by world-leading international experts in the fields of information security and learning design. They've worked with corporations, institutions and governments around the globe to address cyber risks and improve digital safety.

RESILIA Frontline provides a mix of training types, including games and animations,

for any organization to design compelling training campaigns which appeal to all learning styles. The content is continually reviewed and developed to ensure the materials and techniques used remain up-to-date and relevant.

The net result? Practical and accessible cyber security awareness training that is invaluable for staff in any organization, in any role.

Topics covered by RESILIA Frontline include:



### Managing Online Risk

#### Phishing

How to recognize, react and respond to one of the most common methods used by cyber-attackers

#### Social engineering

Recognizing, avoiding and managing attempts to uncover sensitive data through manipulation by fraudulent parties



### Keeping Safe Online

#### Social media

Using social media platforms wisely to defend against potential attackers and fraudsters, safeguarding personal information and privacy

#### Online safety

How to work safely and responsibly online, protecting sensitive personal data when browsing websites



### Protecting Information

#### Personal information

Understanding what constitutes personally identifiable information and the responsibilities of keeping this information secure

#### Information handling

Skills and tactics to ensure safe usage, control, disposal and destruction of the organization's sensitive and commercial data

#### Removable media

Using devices to store, move and share data safely inside and between organizations



### Safe Device Use

#### BYOD (Bring Your Own Device)

Strategies and techniques for safe use of personal mobiles and tablets inside and outside of the organizational environment

#### Password safety

Guidance in the creation and management of high-strength passwords to help stop attackers gaining unauthorized access to the organization's network

#### Remote and mobile working

Safe use of office devices outside of the organizational environment



RESILIA Frontline is perfect for organizations who want to protect their hard-won reputations, competitive advantage and online delivery capabilities

## THE FLEXIBLE CYBER SECURITY AWARENESS TRAINING SOLUTION

RESILIA Frontline includes access to our interactive learning platform allowing you to tailor content to suit your employees and critical cyber risks. No complex integration is necessary and because the platform is web-based, staff can also access the content remotely for increased flexibility.

Using our platform, you can assess your employees using our diagnostic tool to understand existing levels of knowledge and build personalized learning pathways for employees. This allows you to provide the modules you think are necessary for different roles and levels of knowledge. This tailored approach, together with

regular built-in assessments, ensures maximum training effectiveness, increases employee engagement and improves operational efficiency.

You'll also benefit from our Learning Dashboard, giving you real-time data on employee and team progress and performance. Ideal for all your compliance, learning and development needs.

For the full picture of RESILIA Frontline, contact the RESILIA team today at [resilia.frontline@AXELOS.com](mailto:resilia.frontline@AXELOS.com) to arrange a demonstration.

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With RESILIA Frontline, you can be assured that your employees sit at the heart of your response

## HOW SAFE IS YOUR ORGANIZATION?

Cyber security is now widely recognized as one of the largest and growing threats facing organizations around the globe. Yet it's estimated upwards of 90% of successful cyber-attacks continue to succeed because of human error, the unwitting actions of anyone in any role within the organization.

Cyber security awareness training is now a priority for organizations everywhere, but this training is often delivered annually and does little to change or sustain resilient behaviours. RESILIA Frontline is different and demonstrably more effective.

RESILIA Frontline has been developed to allow you to:

- **Keep training regular and relevant:** delivering short, frequent learning in key areas of cyber risk enabling tailored awareness training
- **Communicate practical guidance:** providing advice that's jargon-free and which can be applied at home and on the move as well as at work

- **Engage employees:** offering a lively mix of different and immersive learning approaches including games and animations in addition to eLearning
- **Measure, learn and adapt:** providing a comprehensive set of management information
- **Embrace everyone:** encouraging the support and involvement of all staff, including leadership teams, to create a genuine culture of cyber resilience.

In today's digital world, the risks of cyber-attack compromising your organization have never been greater. Your people represent your best and most cost-effective defence against cyber-attack. With RESILIA Frontline, you can be assured that your employees sit at the heart of your response to the risks you face.

“It takes 20 years to build a reputation and 5 minutes to ruin it. If you think about that, you’ll do things differently.”



Warren Buffett  
Business Investor and Philanthropist

“It is important companies remain vigilant, taking steps to proactively and intelligently address cyber security risks. Beyond the technological solutions, we can accomplish even more through better training, awareness and insight on human behaviour. Confidence, after all, is not a measure of technological systems, but of the people entrusted to manage them.”



Tom Farley  
President of the New York Stock Exchange  
Foreword to 'Navigating the Digital Age'

“You need to really work with your people and embark on conversations with them about the threats that are out there. That's what we want to change – we want people to talk about security, discuss the risks, but help each other out. The more people talk about security with each other, the better things will become.”



Professor Angela Sasse  
Professor of Human-Centred Technology at UCL and  
Director of the UK Research Institute in Science of Cyber Security (RISCS)

The full RESILIA Portfolio includes:

### RESILIA FRONTLINE

Cyber security awareness training for all your employees, designed to help equip them with the skills needed for long term cyber resilient behaviours.

### RESILIA EXECUTIVE

Cyber security briefings and guidance for senior leadership teams delivered by their peers.

### RESILIA SNAPSHOT

A tool to help assess cyber security maturity and map out improvements across all your security controls.

### RESILIA PROFESSIONAL

Cyber resilience certification for IT and Information Security professionals based on our Global Best Practice, designed to support established IT controls, risk management, and business integration frameworks.

### RESILIA BEST PRACTICE

A guide to Global Best Practice in cyber security for your organization, designed to help ensure your people and processes are cyber resilient.

RESILIA Frontline  
helps you to achieve a  
cyber resilient culture

## THE RESILIA PORTFOLIO

RESILIA Frontline is part of the RESILIA Cyber Resilience Best Practice portfolio.

The RESILIA Portfolio was developed by AXELOS to help organizations effectively balance their business opportunities and cyber risks and to provide the learning, training and insight everyone needs, regardless of their role and responsibilities.

Cyber resilience is an approach which assumes that cyber-attacks on organizations, both large and small, are now inevitable. The sheer scale of the threat posed by fraudsters, hackers or even nation states is now so great, that organizations should plan for *when* and not *if* they fall victim to a cyber-attack.

From ransomware to phishing emails and social engineering of employees, cyber risks should now be ranked as highly as economic and political risks on boardroom agendas.

In recognition of this changing threat landscape, a cyber resilient organization is one that embeds and manages effective processes, behaviours and skills across all its management systems, along with strong technical security controls.

Adopting RESILIA Frontline is an integral step on the road to cyber resilience.

Our goal is to make your people your most effective defence against cyber-attacks

## GLOBAL BEST PRACTICE IN ACTION

### About AXELOS

AXELOS is a joint venture between HM Government in the United Kingdom and Capita plc, a leading FTSE organization. AXELOS was formed to develop and promote a global portfolio of best practice solutions and qualifications.

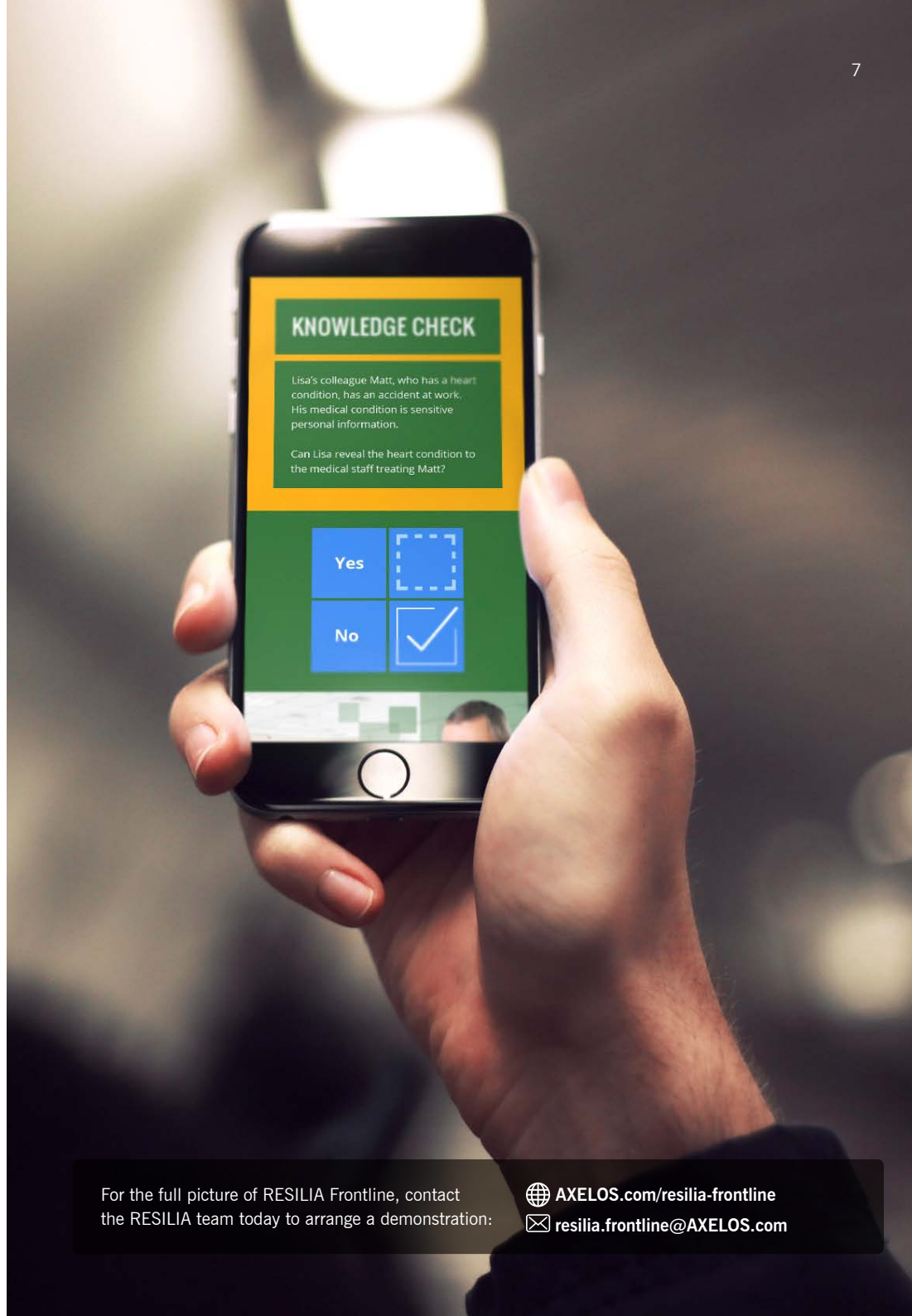
The AXELOS Global Best Practice portfolio includes the PRINCE2® and ITIL® methodologies, certification and training which are used by project management and IT professionals around the world.

In 2015, AXELOS launched the RESILIA Portfolio designed to address the growing need to adopt Best Practice in cyber security to counter the relentless threats to organizations and their most valuable and precious information and systems.

Thousands of varied and successful organizations around the world now use AXELOS Global Best Practice including NASA, The Walt Disney Company, UNOPS, HP, Microsoft, P&G and the Australian Government.

Our mission is: "To make individuals and organizations more effective by providing practical guidance, content and qualifications distilled from real world experience and developing practices."


With RESILIA Frontline, our goal is to make your people your most effective defence against cyber-attacks.



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## CONTACT THE RESILIA TEAM TODAY

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